



ORDER

THIS ORDER (this “**Order**”) is made and entered into as of the date of the last signature below (“**Effective Date**”) between [Customer] (“**Customer**”) and C3.ai, Inc. (“**C3 AI**”). C3 AI and Customer may also be referred to herein each as a “**Party**” and collectively as the “**Parties**.” This Order is subject to the terms of the C3 Agentic AI Websites End User License Agreement found at c3.ai/legal (the “**EULA**”), which is incorporated herein by reference.

1. Commercial Terms

- A. C3 AI Subscription Term: A subscription term beginning on the Effective Date and continuing for thirty (30) days (“**Trial Period**”). Unless Customer opts-out in writing prior to the expiration of the Trial Period, the subscription converts to a twelve (12) month annual subscription (“**Annual Subscription**”) until discontinued or terminated pursuant to the EULA.

2. Fees

TABLE 1 – C3 AI Subscription Fees¹

C3 AI Services	30-Day Trial Period	Post Trial Period Annual Subscription
<u>C3 AI Subscription</u>		
C3 Agentic AI Websites	Included	\$150,000
<ul style="list-style-type: none">• 10,000 webpages• 500,000 queries per month• Peak capacity of up to 100 queries per minute	Included	Included
Minimum Subscription Total	\$0	\$150,000

¹All pricing includes Hosting Services Fees and LLM in a C3 AI Hosting Services account. Custom installations may incur additional fees.

3. **Payment Terms.** C3 AI will invoice the Annual Subscription fee of \$150,000 quarterly, beginning at the end of the Trial Period. The Annual Subscription is irrevocable and non-refundable on the date the Trial Period converts to an Annual Subscription.
4. **Excess Usage.** Customer may elect to purchase additional usage as follows: (i) \$1,500 per 100 additional webpages (ii) \$1,000 per 100,000 additional queries per month and (iii) additional peak capacity at \$2,000 per month for 50 additional queries per minute. C3 AI will invoice Customer monthly in arrears for such elected excess usage.

In Witness Whereof, each of the Parties has duly executed this Order as of the Effective Date.

C3.ai, Inc.

[Customer]

By: _____
Name: _____
Title: _____
Date: _____

By: _____
Name: _____
Title: _____
Date: _____

Address
for Notice: General Counsel
1400 Seaport Boulevard
Redwood City, CA 94063
USA
Email: C3Legal@C3.ai

Address
for Notice: _____

Email: _____

